



## Seal & Shelter Shipment Policy

Rev. 7/11/2024

Nova Technology has experienced significant growth due to our high-quality products, services, and loyal customers like yourself. For Nova Technology to continue providing the high-quality services and products you have become accustomed to, we require that our customers take delivery of their orders as soon as they are ready, as our warehouse space fills up quickly. While we understand that the shipment of your order may need to be delayed due to circumstances beyond your control, we will require advanced notice of these rare events. We will make accommodations for shipping orders later than requested whenever possible, but this is not guaranteed. If advanced notice is not provided, the delivery receipt is declined, or an order is not picked up from our warehouse on time, a storage fee of \$5.00 per seal per day may be applied to your invoice.

Here is a guide for how soon we need notice, depending on the quantity of units in the order.

<b>Number of seals/shelters on your order:</b>	<b>Advance notice needed by Nova to delay shipment of your order:</b>
Up to 30 units	3 weeks
31 – 60 units	4 weeks
61 – 90 units	5 weeks
91 – 120 units	6 weeks
121 – 200 units	7 weeks
Greater than 200 units	8 weeks

Thank you for your ongoing support and understanding.